

# Committed to your success

## Professional services and tailored solutions

AlsoEnergy believes in the power of long-term partnerships. That's why our dedicated team of customer support and technical services members empowers global clean energy stakeholders to exceed strategic business goals by providing tailored solutions for the lifetime of your clean energy assets.

When you partner with AlsoEnergy, you benefit from complete access to the combined resources of a world-wide organization that brings hands-on knowledge about edge solutions, cloud software, clean energy, electrical engineering, grid operations and more. From developing and designing edge solutions to supporting you throughout the asset lifecycle, AlsoEnergy's diverse and experienced team of professionals is committed to your success.

An innovative team with  
deep industry expertise

**40+**

Support professionals

**60+**

Monitoring & control  
solutions engineers

**100+**

Software developers

# Partnership for your asset lifetime

We offer a variety of services to support you in rapidly scaling and confidently optimizing your clean energy portfolio.

## Professional services

- Supervisory Control and Data Acquisition (SCADA) and monitoring system design, project management, and utility and local coordination for efficient commissioning
- Remote and onsite SCADA and monitoring system commissioning resources for a quick interconnect process and maximization of plant performance
- Dedicated engineering to accelerate asset onboarding and minimize time-to-data in PowerTrack

## Training

- Extensive training to support smooth onboarding so that all energy stakeholders can quickly benefit from the extensive features of PowerTrack
- Unlimited, free access to an extensive library of instructional and reference material, including technical documentation, webinars, on-demand video training and LIVE one-on-one training sessions tailored to the needs of your teams

## SupportTrack

- Fast tracked support for urgent issues and 24-hour turnaround for other requests
- Priority access for onsite technicians to ensure first time and fast repairs
- Fast incorporation of pre-existing assets into your portfolio

## Knowledge Base

- A comprehensive source for industry insight, technical support, and shared best practices

# Stay on schedule and on budget with onsite and remote commissioning support

## Dedicated commissioning support

With project commissioning being a critical event in the lifecycle of every clean energy project, we offer remote and on-site commissioning services to help you reduce risk. Our support professionals provide project management support and proactive system testing and analysis, paving the way for on-time and on-budget commissioning for project closeouts.

Closeout reports for commissioning services consists of:

- Documentation of site network functionality, internet access, and proper device communications
- Verification of accurate device reporting data and proper software configurations
- Site photos for onsite services
- Documentation for any open items with identification of responsible parties

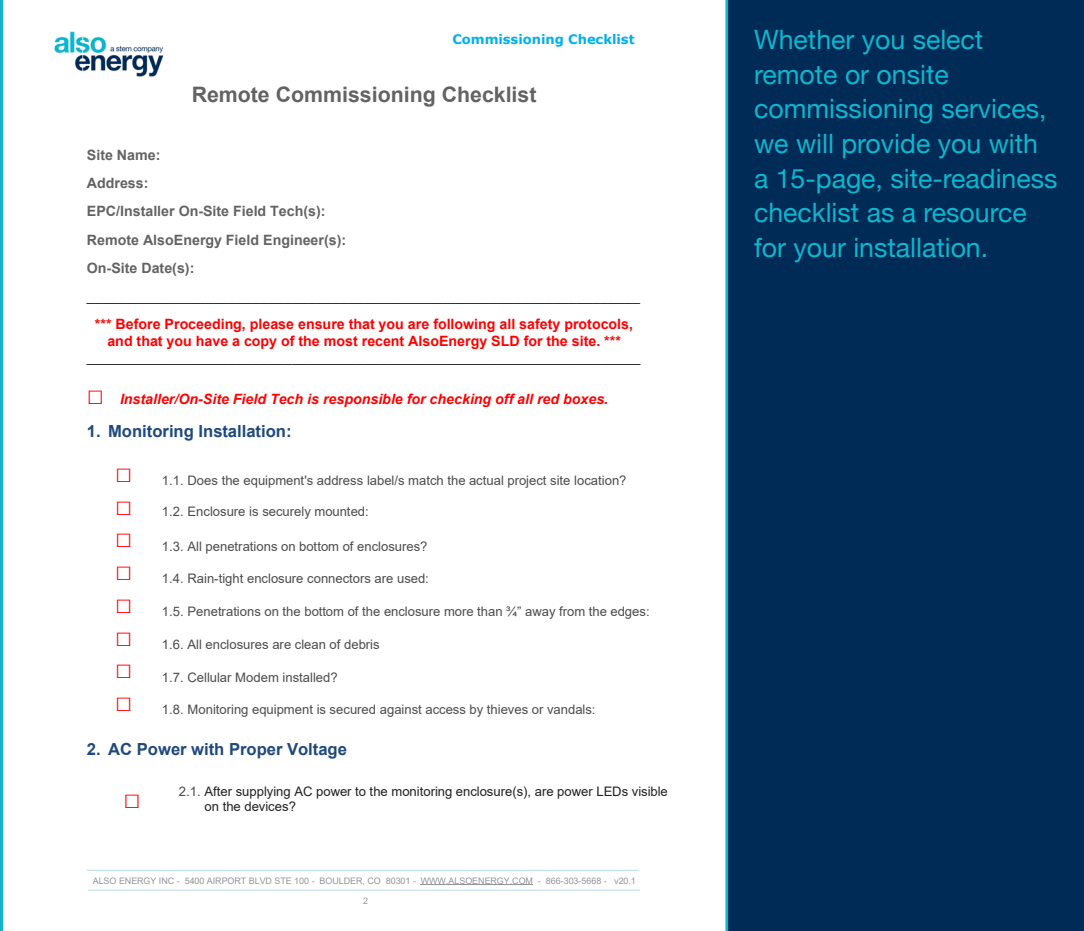


# Onsite commissioning services

One of our expert field technicians or authorized service partners provides direct oversight of hardware connections and related systems to verify and document sensor placement, including photos of installed components.

# Remote commissioning services

An advanced commissioning specialist provides remote technical assistance and verifies sensor placement. We will confirm device communication, internet access, and verify your network health.



The screenshot shows a document titled "Commissioning Checklist" with the "Remote Commissioning Checklist" section. It includes fields for Site Name, Address, EPC/Installer On-Site Field Tech(s), Remote AlsoEnergy Field Engineer(s), and On-Site Date(s). A red warning states: "Before Proceeding, please ensure that you are following all safety protocols, and that you have a copy of the most recent AlsoEnergy SLD for the site." A red box indicates that the Installer/On-Site Field Tech is responsible for checking off all red boxes. The checklist is divided into two sections: "1. Monitoring Installation" with 8 items and "2. AC Power with Proper Voltage" with 1 item. Each item has a red checkbox. At the bottom, contact information for AlsoEnergy Inc. is provided.

Whether you select remote or onsite commissioning services, we will provide you with a 15-page, site-readiness checklist as a resource for your installation.

# Making clean energy more resilient, manageable, and scalable

AlsoEnergy is unlocking the energy market by simplifying the management of clean power using monitoring and controls with advanced analytics. Our edge-to-cloud platform empowers you to participate in the evolving energy market, maximize the value of clean energy and storage assets, and scale portfolios.

From its founding, AlsoEnergy has led the market in clean energy portfolio optimization, driven by a passionate and innovative team with deep industry expertise.

As one of the first companies to introduce portfolio aggregation, AlsoEnergy set and maintains the industry standard for monitoring and managing clean energy assets. Now in its fifteenth year, AlsoEnergy continues to innovate and empower customers to capitalize on the growing clean energy market. Our global engineering and technical team supports renewable energy assets for companies on five continents, and is comprised of offices in the United States, Germany, India, and Japan.

## Industry Leader

**200,000+**  
Sites

**50+**  
Countries

**25**  
GW of  
Monitored  
Power

**15**  
Years

## Industry leaders rely on AlsoEnergy



## stem

In February 2022, AlsoEnergy was acquired by Stem, Inc. (NYSE: STEM) the leader in AI-driven clean energy solutions and services. With the increased coupling of solar and batteries creating new optimization opportunities, the combined company is positioned to lead the transition to a smart energy network, providing energy stakeholders with a unified and leading clean energy intelligence platform for solar and energy storage assets.